When will I receive my Summer 2014 refund?
- The first Financial Aid refunds for Summer 2014 will be processed Friday, May 23rd. Student Accounting Services will make every effort to process all refunds as quickly as possible. Refunds will be processed every Tuesday and Thursday thereafter. You may monitor the progress of your refund by logging into EKU Direct and watching your account balance. When your balance changes from a credit balance to a $0 balance, your refund has been processed and will be sent on the next refund date. If your refund preference is ACH transfer, please allow 2-3 business days for the deposit to your account.

How will I receive my refund? Will a check be mailed?
- Your refund will be processed based on the refund preference you selected when you activated your ID card. If you have not activated your ID card, you will need to do that and select either the One Account Easy Refund option or ACH to your existing bank account. To activate your ID card go to: www.colonel1card.com and click on Get Started.
- To check your refund preference, log in to www.colonel1card.com, click on the refund tab and look at refund status.
- If your refund preference is the OneAccount, your money will be deposited to a checking account and can be accessed using your ID card anywhere Mastercard is accepted or at a Higher One ATM on campus.

Do other schools in the state wait to release refunds after the drop/add period has ended?
- Yes. University of Kentucky, University of Louisville, Morehead State University, Northern Kentucky University and all the Kentucky Community and Technical College System schools release refunds after the drop/add period has ended.

When will my book voucher be available?
- Book Vouchers for Summer 2014 will be available online from:
  May 12, 2014 to May 25, 2014
  June 23, 2014 to July 6, 2014

I need my refund to purchase books for class. How do I buy my books if I don’t receive my refund until after classes have begun?
- EKU has a book voucher program with the Barnes and Noble EKU Bookstore. If you have enough aid to cover all of your costs and will be receiving a refund, you can go online to EKU Direct and request a book voucher of $250, $500 or $750, depending on your available financial aid. That will allow you to purchase your books before classes begin. The book voucher amount will be applied to your account and your refund will be reduced by that amount. Approximately 3-4 weeks after classes start, any book voucher amount that was not spent will be credited to your student account. Book Vouchers are available 2 weeks prior to the start of the semester.
How do I print my book voucher?

1. Login to your EKU Student Web Account
   a. Go to www.eku.edu
   b. Click on EKUDirect
   c. Login to your personal student web account.
2. Click on Student Services & Financial Aid
3. Click on Student Financial Services
4. Click on Book Voucher
5. Read and click I agree to the terms indicated